



Joyce St George

Resume

PROFILE

Decades of experience in bringing people together, combined with an abiding faith in government and justice, and a commitment to progressive ideals that propels a new career in higher public service at these tumultuous times.

EXPERIENCE

CRISIS COUNSELOR, MENTAL HEALTH ASSOCIATES, DELAWARE COUNTY, NY, 2011-2012
Provided crisis intervention and ongoing counseling to victims of Hurricane Irene and Tropical Storm Lee in Delaware County as part of a federal response to critical incidents. Responsibilities included traveling to flood ravaged areas to locate, identify and assist flood victims and their families, and in coordinating efforts with other critical resources available to flood and hurricane victims in Delaware County.

CONSULTANT, TRAINER, CATHOLIC CHARITIES DELAWARE-OTSEGO COUNTIES MEDIATION CENTER, DELHI, NY, 2010 - 2012
Provided training and consulting to volunteer mediators and supervisors in cultural competence, emotional intelligence, violence prevention and related topics.

ADJUNCT PROFESSOR, NEW YORK UNIVERSITY, 2009-2011
Developed and taught graduate level courses in leadership, human resources and related areas of study.

ST. VINCENTS HOSPITAL RAPE CRISIS PROGRAM, NYC, NY, 1976 - 2010
Provided individual, couple and group counseling for victims of sexual assault, related sex crimes, and domestic violence, and provided training to volunteer rape crisis counselors.

EXPERT WITNESS, SEXUAL ASSAULT, QUEENS DISTRICT ATTORNEY, NYC, NY, 1986 - 1990
Provided interviews, assessments and testimony related to post-traumatic stress syndrome as they related to sexual assault, gang rape and other sex crimes in Queens Supreme Court, NY.

FACILITATOR, NEW YORK CITY POLICE DEPARTMENT, NYC, NY 1997 - 1998
Developed and facilitated meetings between police and community members following an incident in 1997 in which a citizen, Abner Louima, was beaten and sodomized by NYPD police while in custody.

WRITER, CONSULTANT, COLUMBIA UNIVERSITY, NYC, NY, 1986-1987

Contributed to textbooks and other academic materials on conflict management with the homeless in NYC for Columbia University's School of Nursing.

ADJUNCT PROFESSOR, COLUMBIA UNIVERSITY, NYC, NY 1987 - 1988

Facilitated discussions with New York City Fire Fighters concerning gender integration of the department, following NYC court rulings against the NYFD for gender discrimination.

ADJUNCT PROFESSOR, NEW SCHOOL FOR SOCIAL RESEARCH, NYC, NY, 1984 - 1985

Developed and taught certification courses in crisis intervention and conflict resolution to undergraduates.

TRAINING CONSULTANT, DEPARTMENT OF COMMUNITY RELATIONS, US DEPARTMENT OF JUSTICE, 1988 - 1993

Responsibilities include assisting the Department of Community Relations in intervening between police and communities of color in the aftermath of a death of a community member by police. Interventions included consulting with police departments involved in such tragedies as the City of Middletown, NY and Teaneck, NJ to review policies, procedures, hiring practices and community policing strategies, providing training and education to officers, supervisors and community members, and train federal mediators in conflict resolution techniques.

CO-DIRECTOR, PACT TRAINING, NYC, NY, 1980 - 2011

Established and coordinated an internationally recognized experiential training organization specializing in managing dynamic human interactions, such as conflict resolution and crisis intervention. PACT's unique experiential training tools are recognized for their high "transfer of learning," levels that carry lessons from training to the workplace. Clients included corporations, such as Bayer, Merrill Lynch, AT&T, Monsanto, Bettis, Roche Pharmaceuticals, Kraft Foods, and others; governmental institutions included FDIC, Department of Justice Community Relations Department, US Federal Mediation Division, NYS Governor's Office of Employee Relations, NYS Department of Mental Health, NYS OASAS, NYS Department of Corrections, NYC Police Department, NYC Department of Buildings, and others; educational institutions included John Jay College of Criminal Justice, NYU, Robert Wood Johnson Medical School, and others. PACT also specialized in intervening in and reducing workplace violence, addressing sexual harassment, racial discrimination and child and elder abuse, hostage negotiations, as well as in providing intensive leadership and managing the changing workforce.

SPECIAL INVESTIGATOR, NYS OFFICE OF THE SPECIAL PROSECUTOR, NYC, NY - 1973 - 1979

Recruited from John Jay College of Criminal Justice as the first female investigator in the area of corruption investigation and prosecution. Responsibilities included undercover duty and investigation of corruption, malfeasance and abuse of authority by members of the criminal justice system of NYC, including the judiciary, law enforcement, penal institutions and the courts; developing cases from allegations, working with victims and witnesses, arresting subjects of investigations, preparing cases for trial, and providing testimony at grand juries and trials.

EDUCATION

NEW YORK UNIVERSITY, NYC, NY - MASTERS, OF ARTS, 1980
JOHN JAY COLLEGE OF CRIMINAL JUSTICE, BA, CRIMINAL JUSTICE, 1974

TRAINING/CERTIFICATION

MENTAL HEALTH ASSOCIATES, CRISIS SERVICES TRAINING, 2011
NYS HOSPITAL ASSOCIATION, TRUSTEES TRAINING, 2006
NYS UNIFIED COURT SYSTEM, DISPUTE RESOLUTION MEDIATION TRAINING, 2001
CRITICAL INCIDENT STRESS ASSOCIATION - CERTIFIED, 2005
ST VINCENT'S HOSPITAL RAPE CRISIS CENTER, CERTIFIED, 1977
US DRUG ENFORCEMENT ADMINISTRATION, CERTIFIED, 1976
NYC POLICE DEPARTMENT INTERNAL AFFAIRS UNIT TRAINING, CERTIFIED, 1974

VOLUNTEER/COMMUNITY WORK

"RECLAIM NY EXPOSED" PRESENTATIONS, SPEAKER, 2017
WIOX RADIO, ROXBURY NY, HOST, "CONFLICT REVOLUTION", BI-MONTHLY, 2017
COALITION ON ADDICTION, COORDINATOR, MARGARETVILLE, NY, 2016-2017
PUBLIC WORKSHOPS: "HOW TO TALK TO THE OTHER SIDE", 2016 - 2017
THE COMMUNITY PANTRY, COORDINATOR, MIDDLETOWN, NY, 2012 - PRESENT
PAK'S KARATE SCHOOL, INSTRUCTOR, 1990 - PRESENT
TRUSTEE, HEALTH ALLIANCE OF THE HUDSON VALLEY, 2007- 2010
CHAIR, MARGARETVILLE HOSPITAL, 2005 - 2007
TRUSTEE, MARGARETVILLE HOSPITAL - 2004 - 2005
AD HOC MEMBER/CONSULTANT, DELAWARE COUNTY DEMOCRATIC PARTY, 2005 - PRESENT
DELAWARE COUNTY EMERGENCY FOOD AND SHELTER COUNCIL - 2007 - PRESENT
DELAWARE COUNTY FOOD INSECURITY COUNCIL - 2006- PRESENT

PUBLICATIONS

BOOKS

PERFECT COVER, co-author Linda Blackwell, Hyperion Books, 1994.

ARTICLES

"Crisis Intervention Techniques for Police," and "Cultural Competent Policing," **LAW ENFORCEMENT ENCYCLOPEDIA**, John Jay College of Criminal Justice Publications, 2007.

"Casting a Lifeline,: Human Resources and Crisis Intervention," **Employee Relations** Today, 2004.

"Back To The Future: Police and Corruption," **New York Times**, 1994.

"Managing Conflict in Emergency Rooms," **Columbia University Press**, 1988.

“Managing Situations Involving Emotionally Disturbed Persons,” Police Manual, **John Jay College of Criminal Justice Press**, 1986.

“The Use of Elderly as Educators,” co-authored, **Nursing Outlook**, 1985.

“The Use of Drama in Police Crisis Intervention Training,” Masters thesis, 1980.

REFERENCES

References available upon request